

C O D I N G S C H E D U L E

SUPPLEMENTARY BENEFITS APPEAL TRIBUNAL QUESTIONNAIRE

<u>Q.</u> <u>No.</u>	<u>No.</u> <u>of</u> <u>Cols</u>	<u>Col.</u> <u>No.</u>	
0 1	3	3	01 Questionnaire 01
			02 " 02
			367 " 367
0 2	1	4	1 West Midlands - White
			2 East Midlands - Blue
			3 Wales - Pink
0 3	1	5	1 Seen
			2 Unseen
			3 Don't know
0 4	1	6	1 Man
			2 Woman
			3 Don't know
0 5	2	8	1 Questionnaire returned Day 1
			2 " " " 2
			x " " " x
1 6	1	9	0 Not answered
			1 Not much
			2 Something
			3 Quite a lot
			4 Other response

	<u>Q.</u> <u>No.</u>	<u>No.</u> <u>of</u> <u>Cols</u>	<u>Col.</u> <u>No.</u>		
(7)	2	1	10	0	Not answered
				1	Yes
				2	No
				3	Don't know
				4	Other response
(8)	3	1	11	0	Not answered
				1	Own Idea
				2	Was asked
				3	Other response
(9)	4	6	17		<u>SEE ATTACHED SHEET A</u>
(12)	5	2	19	00	Not answered
				46	1946
				
				72	1972
(13)	6	1	20	00	Not answered
				1	Minister's nominee
				2	Trades Council nominee
				3	<u>Chairman</u>
				4	Other responses
(14)	7	1	21	0	Not answered
				1	Yes
				2	No
				3	Other response
(15)	7a	2	23	00	Not answered
				46	1946
				
				72	1972

	<u>Q.</u> <u>No.</u>	<u>No.</u> <u>of</u> <u>Cols</u>	<u>Col.</u> <u>No.</u>		
(16)	8 10	1	24	0	Not answered
				1	Yes
				2	No
				3	Don't know
				4	Other response
(17)	9 11	1	25	0	Not answered
				1	Yes
				2	No
				3	Don't know
				4	Other response
(18)	10 12	1	26	0	Not answered
				1	Yes
				2	No
				3	Don't know
				4	Other response
(19)	11 19	2	28	00	Not answered
				01	Once
				02	Twice
				
				30	Thirty times
				31	31 - 40 times
				41	41 - 50 times
				
				71	71 to 80 times
(20)	12 20	1	29	0	Not answered
				1	More often
				2	less often
				3	same number of times as present
				4	other response

	<u>Q. No.</u>	<u>No. of Col's</u>	<u>Col. No.</u>		
(21)	1321-23	6	35		<u>SEE ATTACHED SHEET B</u>
(24)	144-24	6	41		<u>SEE ATTACHED SHEET B</u>
(27)	152+-2'	6	47		<u>SEE ATTACHED SHEETS C & D</u>
(33)	16 30	1	48	0	Not answered
				1	None
				2	Full industrial apprenticeship
				3	GCE 'O' level Matriculation GSC ONC OND City & Guilds
				4	GCE 'A' level HSC HNC
				5	Teacher's qualification Professional institute
				6	University degree Full medical training
				7	Higher education post 1949
				8	All other specified
				9	Other response not relevant
(34)	17 31	1	49	0	Not answered
				1	21-24 1948-51
				2	25-34 1938-47
				3	35-44 1928-37
				4	45-54 1918-27
				5	55-64 1908-17
				6	65-74 1898-1907
				7	75+ 1897 or before
				8	Other response not relevant

<u>Q.</u> <u>No.</u>	<u>No.</u> <u>of</u> <u>Cols.</u>	<u>Col.</u> <u>No.</u>		
(35) 18 52	1	50	0	Not answered
			1	Self employed
			2	Employee
			3	Retired
			4	Housewife
(36) 18 52	2	52	0	Not answered
			68	1968
			
			72	1972
(37) 19 54	2	54	00	Not answered
			01	Employers/managers, 25 or more subordinates
			02	" " less than 25 subs
			03	Self-employed professionals
			04	Employed professionals
			05	Intermediate non-manual
			06	Junior non-manual
			07	Personal service
			08	Foreman/Supervisors manual
			09	Skilled manual
			10	Semi-skilled manual
			11	Unskilled manual
			12	Own account - non professional
			13	Farmers - employers & managers
			14	Farmers - own account
			15	Agricultural workers
			16	Armed forces
			17	Occupation not adequately described
			18	Other response not present
			19	Never had occupation

	<u>Q.</u> <u>No.</u>	<u>No.</u> <u>of</u> <u>Cols</u>	<u>Col</u> <u>No.</u>		
(33)	20 35	1	55	0	Not answered
				1	Professional
				2	Intermediate
				3	Skilled
				4	Semi-skilled
				5	Unskilled
				6	Indefinite
				7	Other response
(34)	21 36	1	56	0	Not answered
				1	Yes
				2	No
				3	Don't know/other response
(40)	21a 37	8	64		<u>See attached sheet E</u>
(43)	21a 42	1	65	0	Not answered
				1	Majority joined before SBAT membership
				2	" " same time as SBAT membership
				3	" " after SBAT membership
				4	Incalculable
(45)	22 43	1	66	0	Not answered
				1	Yes
				2	No
				3	Don't know/other response
(46)	22a 44-46	3	69		<u>See attached sheet E</u>
(48)	22a 47	1	70	0	Not answered
				1	Majority joined before SBAT membership
				2	" " at same time as SBAT m'ship
				3	" " after SBAT membership
				4	Incalculable

	<u>Q.</u> <u>No.</u>	<u>No.</u> <u>of</u> <u>Cols</u>	<u>Col</u> <u>No.</u>		
(50)	23 18	1	71	0	Not answered
				1	Yes
				2	No
				3	Don't know/other response
(51)	23a 19	1	72	0	Not answered
				1	1 organization mentioned
				2	2 "
				
				7	7 or more organizations mentioned
				8	vague unspecified remark
				9	other response irrelevant
(52)	23a 20	1	73	0	Not answered
				1	Majority joined before SBAT membership
				2	" " at same time as SBAT m'ship
				3	" " after SBAT m'ship
				4	Incalculable
(53)	24 21	1	74	0	Not answered
				1	Up to 520
				2	Over 520 - 1040
				3	Over 1040 - 2080
				4	Over 2080 - 3120
				5	Over 3120 - 4160
				6	Over 4160 - 5200
				7	Over 5200
				8	Other reply
(54)	25a 22	1	75	0	Not answered
				1	No knowledge of methods etc.
				2	Satisfaction expressed
				3	Critical comment(s): reform suggested

<u>Q. No.</u>	<u>No. of Cols</u>	<u>Col No.</u>		
(28) 25b 55	1	76	0	Not answered
			1	Income question objected to
			2	Other specific question(s) objected
			3	General objection to Q'ree
			4.01	General satisfaction
			5	Improvements suggested

- 34	1	77	0	No answer
			1	Minstr's nominee
			2	Trades Council nominee
			3	Chairman

56

Question 4: Why asked?REPEAT THREE TIMES - 6 columns

- 00 Not answered
- 01 Don't know
- 02 Trades Council nominee
Trade Union full time official
- 03 JUDICIAL/SEMI-JUDICIAL EXPERIENCE
Tribunals
L.A. committees
Committee experience in general
J.P. / Councillor
- 04 ACTIVE EXPERIENCE IN VOLUNTARY/SOCIAL WORK
- 05 RELEVANT OCCUPATION/QUALIFICATIONS
- 06 EXPERIENCE OF SOCIAL SECURITY
In practice
Law - knowledge of
- 07 Personal qualities
- 08 Has time/interest/available/willing
- 09 Personal contacts: Knows right people: family connections
- 10 Lives in suitable geographical area
- 11 Nominated by Godwin, by Council, Lab party
- 12

QUESTIONS 13 & 14: Experience, qualifications or personal qualities?REPEAT THREE TIMES; 6 columns

- 00 Not answered
- 01 Don't know
- 02 No formal qualifications necessary
- 03 Specific skill mentioned - learned
 Academic background
 Specific job/profession
 Knowledge of Social Security Act
 Ability to count
- 04 Semi-judicial, judicial, committee experience
 J.P.
 H.M.C.
 Other tribunals
- 05 Committee qualities, Chairmanship skills mentioned
 Ability to work as team, compromise
- 06 Attitude shown to appellants in hearing situation
 Courtesy: patience: tact: tolerance: humility
 Willing to listen, learn: sense of humour; equable temperament
 able to hear: sympathy
- 07 Fairness of outlook
 fairmindedness; sense of responsibility; impartiality
- 08 Innate qualities
 intelligence; insight; shrewdness; common-sense; logic
- 09 General experience of life/interest in life/appreciation of social
 general knowledge; good mixer; knowledge of poverty
 stress on humanity, other half; understanding
problems
- 10 Any specific disqualification

QUESTION 15: Satisfaction/dissatisfaction?DissatisfactionREPEAT 3 TIMES3 columns

- 0 Not answered
- 1 No particular dissatisfaction
- 2 Personal dissatisfaction
 Asked too often; inconvenient times; sittings too long
- 3 Dissatisfaction with Commission/act/tribunal in general
 Role of clerk, commission's officers:
 Act - amounts too low
 discretion too limited
 dissats = fellow member
- 4 Dissatisfaction with underlying problems of social security
 poverty; distribution of income
- 5 Dissatisfaction with from tribunal takes
 premises; no legal aid; _{in}ability of appellants to put own case
- 6
- 7
- 8
- 9 Dissatisfaction with all aspects

QUESTION 15: Satisfaction/dissatisfaction?

REPEAT ⁶/₃ TIMES: 6 COLUMNS

SATISFACTION - REPEAT 3 TIMES - 3 COLUMNS

- 0 Not answered
- 1 No particular satisfaction
- 2 Satisfaction for oneself
using personal qualities
solving problems/decision making
broadening outlook; team effort; meeting tribunal members

- 3 Satisfaction of others being helped
fair-play: righting injustice: *data that shirkers not being helped*
helping others; duty to community

- 4 Satisfaction with Commission, its Officers & Way Act interpreted
Social security system in general

5

6

7

8

- 9 Satisfaction with all aspects

QUESTION 21a: JUDICIAL/SEMI-JUDICIAL EXPERIENCERepeat 4 times 8 columns

- 00 Not answered
- 01 J.P.
- 02 Other tribunals
- 03 Hospital Management Committee
Hospital Board
Hospital House Committee
Whitley NHS Council
Nat Health Rec Cee
- 04 Member of local authority: Borough Council
County
Town
Rural District
- 05 Wage Councils; other industrial negotiating committees; *employment advisory committees*
- 06 Misc. committee experience: Local authority, Race relations Board
- 07 Miscellaneous court experience other than J.P.
- 08 Chairman in significant number of cases

Question 22a: Professional, occupational, T.U. organizationREPEAT 3 TIMES 3 columns

- 00 Not answered
- 01 Professional organization - mandatory membership, qualification
- 02 Other middle class organizations, arising from occupation
- 03 Trade union: co-op movement
- 04 ~~Trade union fulltime official~~ : *branch official* *branch secretary* *district committee office-holder, TC member*
- 05 Political activities, party membership mentioned
- 06 Full time TU official
- 07 Shop steward, convenor
- 08
- 09

INSTITUTE OF JUDICIAL ADMINISTRATION
FACULTY OF LAW
THE UNIVERSITY OF BIRMINGHAM

CONFIDENTIAL

The object of this questionnaire is strictly scientific and has no connection whatsoever with any political or commercial organisation. The answers you give will be treated in the strictest confidence.

QUESTIONNAIRE TO MEMBERS OF THE SUPPLEMENTARY BENEFITS APPEAL TRIBUNAL

1) Looking back at it now, how much do you think you really knew about the work of the Supplementary Benefits Appeal Tribunals when you first allowed your name to be put forward?

Not much	
Something	
Quite a lot	

2) Before you became a member, were any members of your family or any of your friends associated with the Supplementary Benefits Appeal Tribunal in this or any other area?

Yes	
No	
Don't know	

3) When you first considered becoming a member of the Tribunal, was it your own idea or were you asked by some person or organisation?

Own idea	
Was asked	

4) If you were asked by some other person or organisation, why do you think you were asked? (If you do not know, please say so.)

.....

.....

.....

.....

5) When were you first appointed to the Supplementary Benefits Appeal Tribunal (or National Assistance Appeal Tribunal)?

6) When you were first appointed to the Supplementary Benefits Appeal Tribunal was it as:

Minister's nominee
or
Trades Council nominee?

7) Have you since been promoted to Chairman?

Yes
No

7a) If you are now a Chairman, when were you appointed to that position?

8) Has your work on the Tribunal caused you, personally, any financial loss?

Yes
No
Don't know

9) For Chairmen only

Would you have felt able to accept your appointment to the Tribunal if no remuneration had been involved?

Yes
No
Don't know

10) For all members

In addition to the expenses and loss of earnings already paid, do you think the members of the Tribunal who are not Chairmen should receive a fee for attending a hearing of the Supplementary Benefits Appeal Tribunal?

Yes
No
Don't know

11) In the last 12 months, how many times have you sat on a Supplementary Benefits Appeal Tribunal?

12) If it were possible, would you prefer to sit

more often?

less often?

the same number of
times as at present?

13) As a result of your experience, what experience, qualifications or personal qualities do you think are necessary in members of the Tribunal who are Chairmen?

.....
.....
.....

14) As a result of your experience, what experience, qualifications or personal qualities do you think are necessary in the other members of the Tribunal?

.....
.....
.....

15) Looking back at your time spent so far on the Tribunal, could you say what aspects of membership have given you particular satisfaction or dissatisfaction?

.....
.....
.....

16) What is your highest formal educational or professional qualification? (e.g. 'O' or 'A' levels, matriculation, City & Guilds, H.N.D., University degree etc.) Please be specific. If none, write 'none'.

.....

17) Your date of birth?

18) Are you.-

Self-employed

Employee

Retired

(Year of retirement

Housewife

19) What is your paid occupation? Please be as specific as possible. (If you are retired or not at present employed, state your last occupation. If you have never had an occupation, please write 'none'.)

.....

20) Married women only

(This question and question 24 will make it possible to compare membership of this Tribunal with other public bodies.)

What is/was your husbands's occupation? (Please be as specific as possible.)

.....

21) Have you any judicial, semi-judicial or committee experience besides membership of the Supplementary Benefits Appeal Tribunal?

(e.g. Wages Councils, J.P., other tribunals, hospital committee work.)

Yes

No

21a) If yes, please specify and state approximately what year you began this work.

..... Year

..... Year

..... Year

..... Year

22) Are you a member of any professional, occupational or trade union organisation(s)?

Yes

No

22a) If yes, please specify and state approximately what year you became a member.

..... Year

..... Year

..... Year

23) Have you done any voluntary work during 1962-72 (e.g. charitable work, trade union work, citizens advice bureau work etc.)?

Yes

No

23a) If yes, please specify and state approximately what years you started these activities.

..... Year
..... Year
..... Year

24) What is your approximate net income from all sources? (Net income means after income tax and national insurance has been deducted but including benefits and overtime. If you are a married woman please give your husband's income only.)

<u>£ Yearly</u>	<u>or £ Weekly</u>	
Up to 520	Up to 10	<input type="text"/>
Over 520 - 1040	Over 10 - 20	<input type="text"/>
Over 1040 - 2080	Over 20 - 40	<input type="text"/>
Over 2080 - 3120	Over 40 - 60	<input type="text"/>
Over 3120 - 4160	Over 60 - 80	<input type="text"/>
Over 4160 - 5200	Over 80 - 100	<input type="text"/>
Over 5200	Over 100	<input type="text"/>

25) Very Important

Please make any additional comments you wish on -

(a) methods of recruiting and selecting members, and any changes needed in the kinds of people appointed.

(Please continue over page if you wish.)

(b) this questionnaire: please make any comments you wish on the questions you have been asked - or on the answers you have given now that you have had time for second thoughts. Do you think any important aspects of the membership of the Tribunal have been overlooked?

(Please continue over page if you wish.)

26) Thank you very much indeed!

Please send your questionnaire now in its stamped addressed envelope to.-

Dr. G.N. Hawker,
Institute of Judicial Administration, Faculty of Law,
University of Birmingham,
Birmingham. B15 2TT